

Service-Enriched Housing Models

A Presentation

By

Beyond Shelter

“Housing – A Basic Human Right”



Over the past few years, the term “service-enriched housing” has emerged to differentiate supportive housing and special needs housing from rental housing for the low-income population-at-large, not necessarily targeted to those who are at risk or with special needs – yet still able to provide an environment of community & support for residents, including families with children, the elderly, people with physical and/or psychiatric disabilities, and those with issues of substance abuse and other dysfunctional behaviors.



Service-Enriched Affordable Housing

For low-income people, not necessarily at risk or with special needs. Families with children, individuals, disabled people, extended families, couples, elderly people, etc.



Mechanisms for services and resources may be integrated into *rental housing in general*, regardless of whether the housing has for-profit or not-for-profit ownership, is HUD-assisted housing or a public housing project, or simply belongs to an individual private owner.



Service-Enriched Housing

- Not limited to residents at risk or with special needs
- Participation in services & programs is voluntary, not mandatory for residents



Service-Enriched Housing

- Simple, adaptable mechanisms for providing services to residents
- Non-duplicative
- Works with a variety of housing types and tenant populations
- Can be integrated into basic rental housing for the low-income population at large
- Cost-effective



Goals of Service-Enriched Housing

- To enhance the quality of life of individuals and families struggling to survive in neighborhoods that are often detrimental.
- To help residents attain improved social and economic well-being.



Service-Enriched Housing Models

A social services support system may be incorporated into the ongoing operation and management of housing through a wide variety of service models.



MODEL A

Single Site

**Multi-Family
Housing**

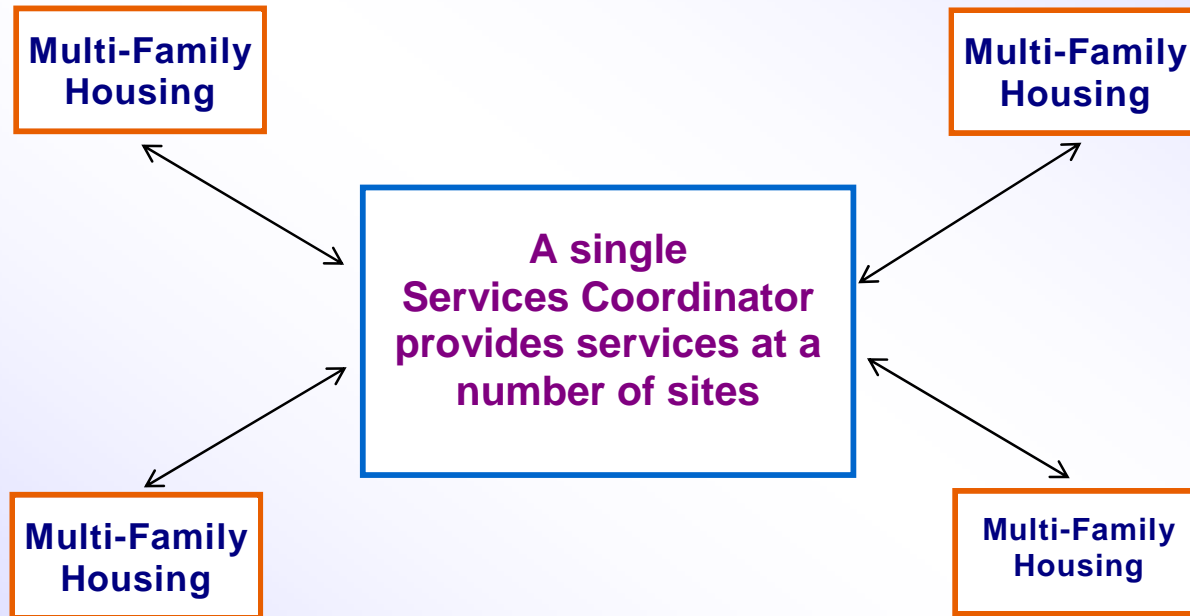
Services Coordinator

**One property, or group of properties,
where the owner/developer provides an
on-site Services Coordinator**



MODEL B

Scattered Site



MODEL C

Housing-Based
Social Services Center
also Serving the Neighborhood

Owner/Developer



Multi-Family Housing

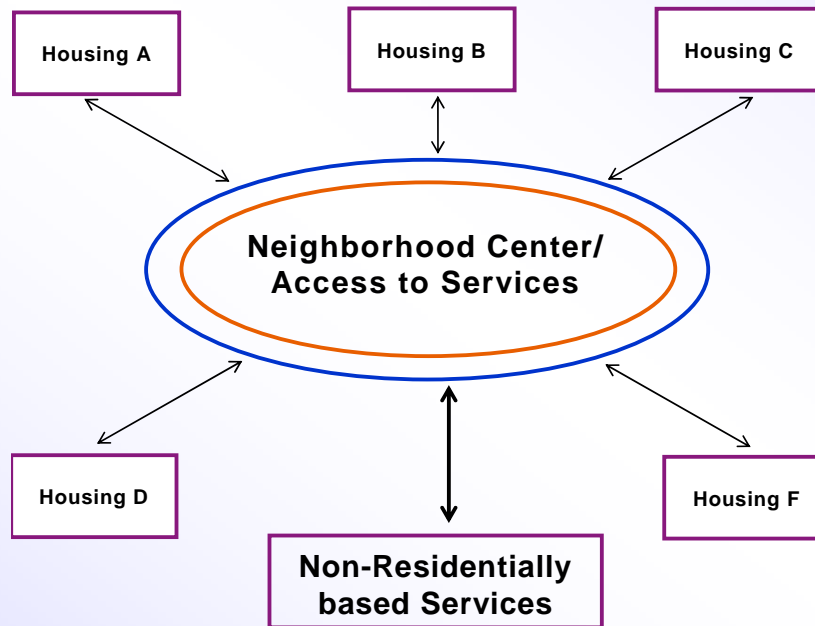


NEIGHBORHOOD
RESIDENTS



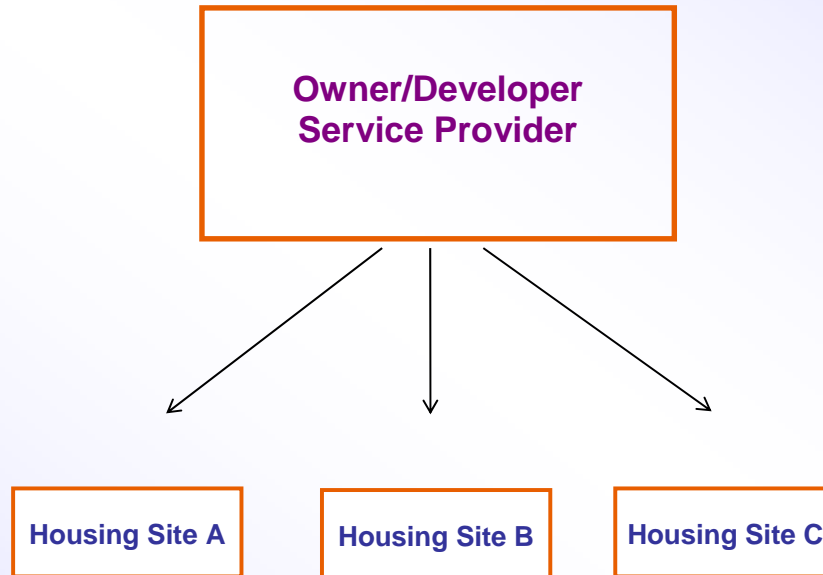
MODEL D

Neighborhood-Based Service Coordination using a Neighborhood Center



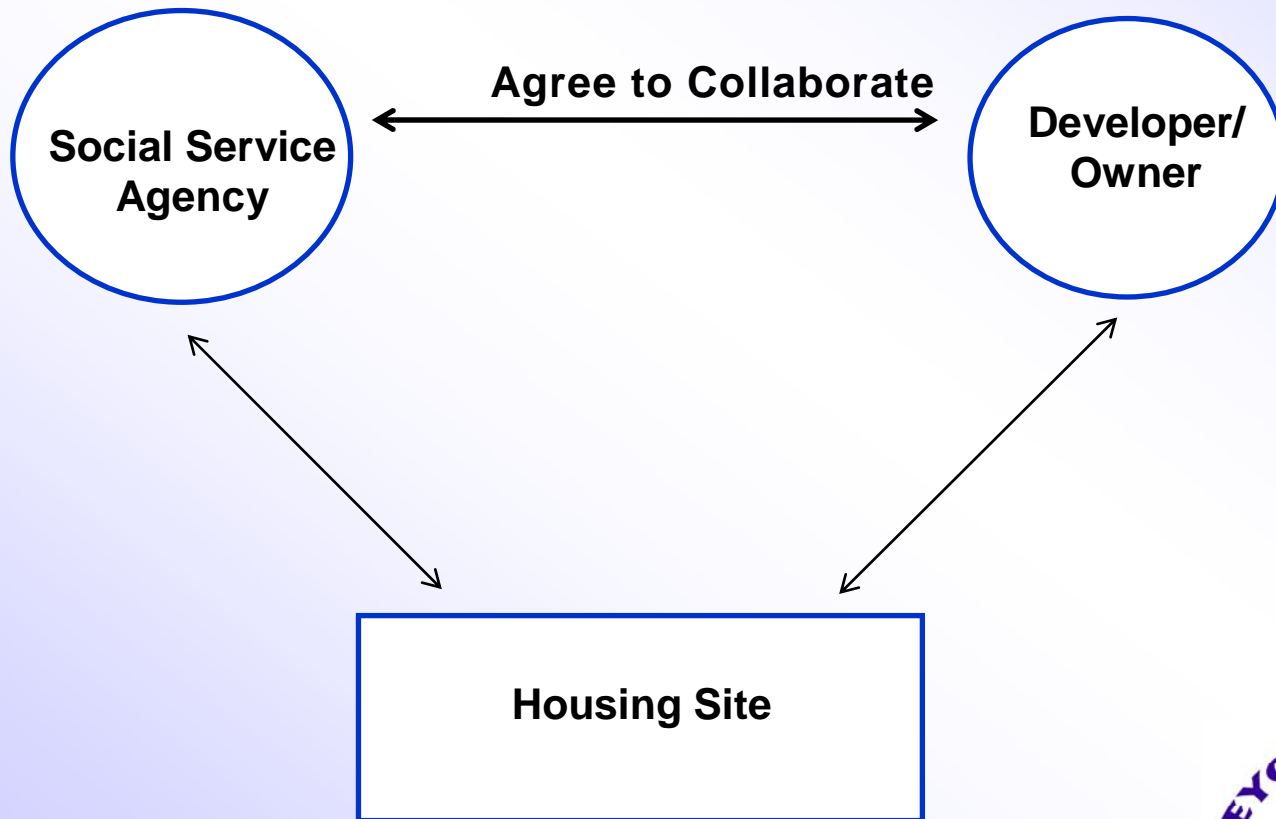
MODEL E

Owner/Developer/Service Provider



MODEL F

Developer & Service Provider Collaborative



MODEL G

Owner/Developer & Property Management Company



MODEL H

Scattered-Site Services Coordination

